2019-2020
Student Injury and Sickness Plan for
Seton Hall University School of Law

Who is eligible to enroll?
All Law students who are registered for 9 or more credit hours are
automatically enrolled in this insurance Plan at registration and the
premium for coverage is added to their tuition billing, unless proof
of comparable coverage is furnished.

All International students, regardless of number of credit hours in
which enrolled, are automatically enrolled in the University
sponsored health insurance Plan at registration, and the premium
contribution amount for coverage is added to their tuition billing.

All Law students who are registered for less than 9 credit hours are
eligible to enroll in this insurance Plan.

Students must actively attend classes for at least the first 31 days
after the date for which coverage is purchased. Home study,
correspondence and online courses do not fulfill the Eligibility
requirements that the student actively attend classes.

How do I Enroll / Waive?
To complete the Enrollment or the Waiver process, please go to
www.firststudent.com, select your school, click on either the Enroll
Now - Health Insurance or the Waive Your School’s Health
Insurance button and follow the directions. Once you are enrolled
in the plan, there are no refunds or cancelations.

Important Communication Information
All personal e-mails sent securely from the following companies:
· Microsoft Office 365
· Cisco
Most Communication will come from UHCSR.com or
Firstriskadvisors.com. Your school email is the main forum of
communication

Where can I get more information about the
benefits available?
Please read the certificate of coverage to determine whether this
plan is right before you enroll. The certificate of coverage provides
details of the coverage including costs, benefits, exclusions, and
reductions or limitations and the terms under which the coverage
may be continued in force. Copies of the certificate of coverage are
available from the University and may be viewed at
www.firststudent.com. This plan is underwritten by
UnitedHealthcare Insurance Company and is based on policy
number 2019-604-91. The Policy is a Non-Renewable One-Year
Term Policy.

Who can answer questions I have about the
plan?
If you have questions please contact Customer Service at
800-505-4160 or customerservice@firstriskadvisors.com

Important dates or deadlines
Important Information for Hard Waiver Students:
Open Enrollment Periods for all Hard Waiver Students: If you are
a hard-waiver student and you fail to waive coverage before the
September 4, 2019 deadline, you will be enrolled automatically
and responsible to pay Seton Hall University for this annual
coverage that was purchased on your behalf.

If you are a Voluntary Student and you fail to enroll before the
enrollment deadline of September 4th, 2019 you will not be
eligible for enrollment again until the open enrollment period of the
following Fall semester.

*For new students in the spring semester, your open enrollment
deadline is January 23, 2020.

* Open Enrollment Deadline:
*Annual: 9/4/19
*Spring: 1/23/20 (For new incoming students)

Coverage Dates and Plan Cost

<table>
<thead>
<tr>
<th>Rates</th>
<th>Annual 8/15/19 – 8/14/20</th>
<th>Spring/Summer 1/14/20 – 8/14/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student</td>
<td>$3,070.00</td>
<td>$1,798.00</td>
</tr>
</tbody>
</table>

NOTE: The amounts stated above include certain fees charged by the school you are receiving coverage through. Such fees may, for
example, cover your school’s administrative costs associated with offering this health plan.

This plan is underwritten by UnitedHealthcare Insurance Company and is based on policy number 2019-604-91.
The Policy is a Non-Renewable One-Year Term Policy.
<table>
<thead>
<tr>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>METALLIC LEVEL – PLATINUM WITH ACTUARIAL VALUE OF 91.290%</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Preferred Providers:** The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus. Preferred Providers can be found using the following link: UHC Choice Plus.

**Overall Plan Maximum**

<table>
<thead>
<tr>
<th></th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Plan Deductible</strong></td>
<td>$150 Per Insured Person, per Policy Year</td>
<td>$400 Per Insured Person, per Policy Year</td>
</tr>
</tbody>
</table>

**Out-of-Pocket Maximum**

After the Out-of-Pocket Maximum has been satisfied, Covered Medical Expenses will be paid at 100% for the remainder of the Policy Year subject to any applicable benefit maximums. Refer to the plan certificate for details about how the Out-of-Pocket Maximum applies.

<table>
<thead>
<tr>
<th></th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Out-of-Pocket Maximum</strong></td>
<td>$1,500 Per Insured Person, Per Policy Year</td>
<td>$5,000 Per Insured Person, Per Policy Year</td>
</tr>
</tbody>
</table>

**Coinsurance**

All benefits are subject to satisfaction of the Deductible, specific benefit limitations, maximums and Copays as described in the plan certificate.

<table>
<thead>
<tr>
<th></th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Coinsurance</strong></td>
<td>80% of Preferred Allowance for Covered Medical Expenses</td>
<td>60% of Usual and Customary Charges for Covered Medical Expenses</td>
</tr>
</tbody>
</table>

**Prescription Drugs**

Prescriptions must be filled at a UHCP network pharmacy. Mail order through UHCP at 2.5 times the retail Copay up to a 90 day supply.

<table>
<thead>
<tr>
<th></th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Prescription Drugs</strong></td>
<td>$15 Copay for Tier 1 $30 Copay for Tier 2 $45 Copay for Tier 3 Up to a 31-day supply per prescription filled at a UnitedHealthcare Pharmacy (UHCP)</td>
<td>Usual and Customary Charges Up to a 31-day supply per prescription</td>
</tr>
</tbody>
</table>

**Preventive Care Services**

Including but not limited to: annual physicals, GYN exams, routine screenings and immunizations. No Copay or Deductible when the services are received from a Preferred Provider. Please see www.healthcare.gov/preventive-care-benefits/ for complete details of the services provided for specific age and risk groups.

<table>
<thead>
<tr>
<th></th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Preventive Care Services</strong></td>
<td>100% of Preferred Allowance</td>
<td>No Benefits</td>
</tr>
</tbody>
</table>

**The following services have per Service Copays/Deductibles**

This list is not all inclusive. Please read the plan certificate for complete listing of Copays/Deductibles.

<table>
<thead>
<tr>
<th></th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>The following services have per Service Copays/Deductibles</strong></td>
<td>Physician’s Visits: $20</td>
<td>Physician’s Visits: $0 Medical Emergency: $100</td>
</tr>
</tbody>
</table>

**Pediatric Dental and Vision Benefits**

Refer to the plan certificate for details (age limits apply).
Exclusions and Limitations:

No benefits will be paid for: a) loss or expense caused by, contributed to, or resulting from; or b) treatment, services or supplies for, at, or related to any of the following:

1. Acne.
2. Acupuncture, except as specifically provided in the Policy.
3. Behavioral problems. Developmental delay or disorder or intellectual disability. Learning disabilities. This exclusion does not apply to benefits specifically provided in Benefits for Treatment of Autism and Other Developmental Disabilities.
4. Cosmetic procedures, except reconstructive procedures to:
   • Correct an Injury or treat a Sickness for which benefits are otherwise payable under the Policy. The primary result of the procedure is not a changed or improved physical appearance.
   • Treat or correct a functional defect caused by a Congenital Condition.
5. Custodial Care.
   • Care provided in: rest homes, health resorts, homes for the aged, halfway houses, or places mainly for domiciliary or Custodial Care.
   • Extended care in treatment or Substance Use Disorder facilities for domiciliary or Custodial Care.
6. Dental treatment, except as described in Dental Treatment in the Policy. This exclusion does not apply to benefits specifically provided in Pediatric Dental Services.
7. Elective Surgery or Elective Treatment.
8. Elective abortion.
9. Flight in any kind of aircraft, except while riding as a passenger on a regularly scheduled flight of a commercial airline.
10. Foot care for the following:
    • Flat foot conditions.
    • Supportive devices for the foot.
    • Subluxations of the foot.
    • Fallen arches.
    • Weak feet.
    • Chronic foot strain.
    • Routine foot care including the care, cutting and removal of corns, calluses, toenails, except for the removal of nail roots, and bunions.
   This exclusion does not apply to Medically Necessary open surgery of the foot or to preventive foot care for Insured Persons with diabetes.
11. Hearing examinations. Hearing aids. Other treatment for hearing defects and hearing loss. "Hearing defects" means any physical defect of the ear which does or can impair normal hearing, apart from the disease process. This exclusion does not apply to:
    • Hearing defects or hearing loss as a result of an infection or Injury.
    • Benefits specifically provided in the Policy.
13. Immunizations, except as specifically provided in the Policy. Preventive medicines or vaccines, except where required for treatment of a covered Injury or as specifically provided in the Policy.
14. Injury or Sickness for which benefits are paid or payable under any Workers’ Compensation or Occupational Disease Law or Act, or similar legislation.
15. Injury sustained while:
    • Participating in any intercollegiate or professional sport, contest or competition.
    • Traveling to or from such sport, contest or competition as a participant.
    • Participating in any practice or conditioning program for such sport, contest or competition.
16. Lipectomy.
17. Participation in a riot or civil disorder. Loss to which a contributing cause was the Insured Person’s commission of or attempt to commit a felony or engagement in an illegal occupation.
18. Prescription Drugs, services or supplies as follows:
   • Therapeutic devices or appliances, including: hypodermic needles, syringes, support garments and other non-medical substances, regardless of intended use, except as specifically provided in the Policy.
   • Immunization agents, except as specifically provided in the Policy.
   • Drugs labeled, "Caution - limited by federal law to investigational use" or experimental drugs, except for a drug for a treatment for which it has not been approved by the Food and Drug Administration if the drug is recognized as being medically appropriate for the specific treatment for which it has been prescribed in one of the following established reference compendia: (1) the American Hospital Formulary Service Drug Information; (2) the United States Pharmacopeia Drug Information; or it is recommended by a clinical study or review article in a major peer-reviewed professional journal. Any coverage of a drug shall also include Medically Necessary services associated with the administration of the drug.
   • Products used for cosmetic purposes, except as specifically provided in the Policy.
   • Drugs used to treat or cure baldness. Anabolic steroids used for body building.
   • Anorectics - drugs used for the purpose of weight control.
   • Sexual enhancement drugs, such as Viagra.
   • Refills in excess of the number specified or dispensed after one (1) year of date of the prescription.
19. Reproductive services including but not limited to the following:
   • Preovulatory hormone treatment.
   • Proovulatory hormone treatment.
   • Genetic counseling.
   • Cryopreservation of reproductive materials. Storage of reproductive materials.
   • Preovulatory treatments.
   • Intrauterine or other non-medical substances, regardless of intended use, except as specifically provided in the Policy.
   • Vasectomy.
   • Reversal of sterilization procedures. This exclusion does not apply to benefits specifically provided for in Benefits for Infertility Treatment.
20. Research or examinations relating to research studies, or any treatment for which the patient or the patient’s representative must sign an informed consent document identifying the treatment in which the patient is to participate as a research study or clinical research study, except as specifically provided in the Policy.
21. Routine eye examinations. Eye refractions. Eyeglasses. Contact lenses. Prescriptions or fitting of eyeglasses or contact lenses. Vision correction surgery. Treatment for visual defects and problems. This exclusion does not apply as follows:
   • When due to a covered Injury or disease process.
   • When specifically provided in Pediatric Vision Services.
   • To one pair of eyeglasses or contact lenses for the initial fitting.
22. Preventive care services which are not specifically provided in the Policy, including:
   • Routine physical examinations and routine testing.
   • Preventive testing or treatment.
• Screening exams or testing in the absence of Injury or Sickness.
23. Services provided normally without charge.
24. Skeletal irregularities of one or both jaws, including orthognathia and mandibular retrognathia. Deviated nasal septum, including submucous resection and/or other surgical correction thereof. Nasal and sinus surgery, except for treatment of a covered Injury or treatment of chronic sinusitis.
25. Stand-alone multi-disciplinary smoking cessation programs. These are programs that usually include health care providers specializing in smoking cessation and may include a psychologist, social worker or other licensed or certified professional.
26. Supplies, except as specifically provided in the Policy.
27. Surgical breast reduction, breast augmentation, breast implants or breast prosthetic devices, or gynecomastia, except as specifically provided in the Policy.
28. Treatment in a Government hospital, unless there is a legal obligation for the Insured Person to pay for such treatment.
29. War or any act of war, declared or undeclared, while the Insured Person:
   • Is serving in the armed forces of any country.
   • Is serving in any civilian non-combatant unit supporting or accompanying any armed forces of any country or international organization.
   • Is not serving in any armed forces if the Injury or Sickness occurs outside the 50 states of the United States of America, the District of Columbia, or Canada.
   
   A pro-rata premium contribution will be refunded upon request for such period not covered.
30. Weight management. Weight reduction. Nutrition programs, except for prescribed nutritional counseling for the management of a disease which has a specific diagnostic criteria that can be verified. Treatment for obesity (except morbid obesity). Surgery for removal of excess skin or fat. This exclusion does not apply to benefits specifically provided in Benefits for Treatment of Inherited Metabolic Disease or as specifically provided in the Policy.

UnitedHealthcare Global: Global Emergency Services
If you are a student insured with this insurance plan, you are eligible for UnitedHealthcare Global Emergency Services. The requirements to receive these services are as follows:

International Students you are eligible to receive UnitedHealthcare Global services worldwide, except in your home country.

Domestic Students: you are eligible for UnitedHealthcare Global services when 100 miles or more away from your campus address or 100 miles or more away from your permanent home address or while participating in a Study Abroad program.

The Assistance and Evacuation Benefits and related services are not meant to be used in lieu of or replace local emergency services such as an ambulance requested through emergency 911 telephone assistance. All services must be arranged and provided by UnitedHealthcare Global: any services not arranged by UnitedHealthcare Global will not be considered for payment. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Emergency Response Center. UnitedHealthcare Global will then take the appropriate action to assist you and monitor your care until the situation is resolved.

Key Assistance Benefits include:
• Emergency Evacuation
• Dispatch of Doctors/Specialists
• Medical Repatriation
• Transportation After Stabilization
• Transportation to Join a Hospitalized Insured Person
• Return of Minor Children
• Repatriation of Remains

Also includes additional assistance services to support your medical needs while away from home or campus. Check your certificate of coverage for details, descriptions and program exclusions and limitations.

To access services please refer to the phone number on the back of your ID Card or access My Account and select My Benefits/Additional Benefits/UHC Global Emergency Services.

When calling the UnitedHealthcare Global Operations Center, please be prepared to provide:

• Caller’s name, telephone and (if possible) fax number, and relationship to the patient;
• Patient’s name, age, sex, and UnitedHealthcare Global ID Number as listed on the back of your Medical ID Card
• Description of the patient’s condition;
• Name, location, and telephone number of hospital, if applicable;
• Name and telephone number of the attending physician; and
• Information of where the physician can be immediately reached.

All medical expenses related to hospitalization and treatment costs incurred should be submitted to UnitedHealthcare Insurance Company for consideration and are subject to all Policy benefits, provisions, limitations, and exclusions. All assistance and evacuation benefits and related services must be arranged and provided by UnitedHealthcare Global. Claims for reimbursement of services not provided by UnitedHealthcare Global will not be accepted. A full description of the benefits, services, exclusions and limitations may be found in your certificate of coverage.
**Healthiest You: 24/7 Doctor Access**

Starting on the effective date of your policy, you have 24/7 access to medical advice through HealthiestYou, a national telehealth service. By calling the toll-free number listed on the front of your medical ID card or visiting www.telehealth4students.com, you have access to board-certified physicians via phone and/or video, where permitted. This service is especially helpful for minor illnesses, such as allergies, sore throat, earache, pink eye, etc. Based on the condition being treated, the doctor can also prescribe certain medications, saving you a trip to the doctor's office. Using HealthiestYou can save you money and time, while avoiding costly trips to a doctor’s office, urgent care facility, or emergency room. As an insured with StudentResources, there is no consultation fee for this service.* Every call with a HealthiestYou doctor is covered 100% during your policy period.

This service is meant to complement your Student Health Center. If possible, we encourage you to visit your SHC first before using this service.

HealthiestYou is not health insurance. HealthiestYou is designed to complement, and not replace, the care you receive from your primary care physician. HealthiestYou physicians are an independent network of doctors who advise, diagnose, and prescribe at their own discretion. HealthiestYou physicians provide cross coverage and operate subject to state regulations. Physicians in the independent network do not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. HealthiestYou does not guarantee that a prescription will be written. Services may vary by state.

*If you are an Insured under this insurance Plan, and you call prior to the plan effective date, you will be charged a $40 service fee before being connected to a board-certified physician.

**Student Assistance: 24/7 Counseling Support**

Insureds have immediate access to the Student Assistance Program, a service that coordinates care using a network of resources. Services available include counseling, financial and legal advice, as well as mediation. Counseling services are offered by Licensed Clinicians who can provide insureds with someone to talk to when everyday issues become overwhelming. Financial services, provided by licensed CPA’s and Certified Financial Planners offer consultations on issues such as financial planning, credit and collection issues, home buying and renting and more. Legal Services are provided by fully credentialed attorneys with at least 5 years of experience practicing law. Mediation services are available to help resolve family-related disputes. Translation services are available in over 170 languages for most services. Insureds also have access to LiveAndWorkWell.com where they can take health risk assessments, use health estimators to calculate things like their target heart rate and BMI, and participate in personalized self-help programs. More information about these services is available by logging into My Account at www.firststudent.com.

**BetterHelp: 24/7 Online Counselor Access**

Starting on the effective date of your policy, you have access to Psychologists (PhD / PsyD), Marriage and family therapists (LMFT), Clinical Social Workers (LCSW) and Licensed Professional Counselors (LPC) through BetterHelp, a national virtual counseling service. These professional licensed counselors will be available to you via ongoing text communications, live chat, phone, video or groupinars.

When you first visit the counseling website, you will be asked to complete a questionnaire that will request your UHCSR insurance information on your ID card, emergency contacts and your goals for accessing the service. The questionnaire will also ask you for counselor preferences (gender, specialty, etc.) to ensure you are matched with a practitioner that can help you meet your goals. Within 24 hour after completing the questionnaire, you will be contacted by a counselor to schedule an appointment and decide on a communication method that best suits your needs.

As an insured with StudentResources, there is no consultation fee for this service. Every communication with a BetterHelp counselor is covered 100% during your policy period.

**Online Services**

UnitedHealthcare StudentResources Insureds have online access to their claims status, EOBs, ID Cards, network providers, correspondence and coverage account information by logging in to My Account at www.firststudent.com. To create an online account, select the “create My Account Now” link and follow the simple, onscreen directions. All you need is your 7-digit Insurance ID number or the email address on file. Insureds can also download our UHCSR Mobile App available on Google Play and Apple’s App Store.

**NOTICE TO PLAN PARTICIPANTS:**

In accordance with Health Care Reform, the Institution of Higher Education that makes this insurance coverage available to you has a religious objection to providing coverage for contraceptive services. Therefore, these benefits will be provided by the Insurance Company underwriting this plan rather than the Institution of Higher Education. This coverage is subject to change should there be a change in the law or regulations.

This Summary Brochure is based on Policy #2019-604-91.

NOTE: The information contained herein is a summary of certain benefits which are offered under a student health insurance policy issued by UnitedHealthcare. This document is a summary only and may not contain a full or complete recitation of the benefits and restrictions/exclusions associated with the relevant policy of insurance. This document is not an insurance policy document and your receipt of this document does not constitute the issuance or delivery of a policy of insurance. Neither you nor UnitedHealthcare has any rights or responsibilities associated with your receipt of this document. Changes in federal, state or other applicable legislation or regulation or changes in Plan design required by the applicable state regulatory authority may result in differences between this summary and the actual policy of insurance.
NON-DISCRIMINATION NOTICE

UnitedHealthcare StudentResources does not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to:

Civil Rights Coordinator
United HealthCare Civil Rights Grievance
P.O. Box 30608
Salt Lake City, UTAH 84130
UHC_Civil_Rights@uhc.com

You must send the written complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online https://ocrportal.hhs.gov/ocr/portal/lobby.jsf


Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)


We also provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for free language services such as speaking with an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.
LANGUAGE ASSISTANCE PROGRAM

We provide free services to help you communicate with us, such as, letters in other languages or large print. Or, you can ask for free language services such as speaking with an interpreter. To ask for help, please call toll-free 1-866-260-2723, Monday through Friday, 8 a.m. to 8 p.m. ET.

English
Language assistance services are available to you free of charge. Please call 1-866-260-2723.

Albanian

Amharic
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Arabic
تتوفر لك خدمات المساعدة اللغوية مجانًا أصل على الرقم 1-866-260-2723.

Armenian
Հերթեքն ի երբեմն երբեմն բոլորի բնօրինակը համարվում է. Համարինք ի համարամարում են 1-866-260-2723 համարին.

Bantu-Kirundi

Bisayan-Visayan (Cebuano)
Magamit nimo ang mga serbisyo sa tabang sa lengguwahe nga walyay bayad. Palihiw tawag sa 1-866-260-2723.

Bengali-Bangla
নাভারত: ভাষা সহায়তা পরিষেবা অগ্রণী বিভাগীয় পেইজ এ প্রস্তুত। দেখু কের 1-866-260-2723-তে কল করুন।

Burmese
အိခင် စာရင်း သိမ်းဆောင်မှု လိုအပ်ပြီး အနေဖြင့် အကြံပိုးပေးပါသည်။ 1-866-260-2723 ဖော်ပြပါ။

Cambodian-Mon-Khmer
ការជួយសិក្ខានិងសុវត្ថិភាពមកដានមិនគួរ និងក្រុមវេទធមើយបង្កើតឡើង 1-866-260-2723 អំពី។

Cherokee
ᏝᏵᏤᏲ ᏕᏲᏩᏲ ᏕᎵᏤᐣ ᏕᏵᏨᏲ ᎨᏬᏤ ᏝᏧᏨᏲ ᎦᏨᎨᏲ 1-866-260-2723.

Chinese
您可以免費獲得語言援助服務。請致電 1-866-260-2723。

Chocataw
Chaha anumpa ish anumpuli hokmvt toshkili yvt peh pilla hq chi apela hina. 1 paya 1-866-260-2723.

Cushite-Oromo

Dutch
Taalbijstandsdiesten zijn gratis voor u beschikbaar. Gelieve 1-866-260-2723 op te bellen.